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CLICK HERE FOR THE SHERIFF'S REPORT DATED APRIL 12, 2016



County of Los Angeles Sheriff's Department Headquarters

4700 Ramona Boulevard





October 10, 2013

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel).

On September 24, 2013, the Los Angeles County Sheriff's Department's (Department) Contracts Unit conducted a meeting with all concerned parties to discuss the terms and requirements of the new contract. Sentinel representatives agreed to the terms of the contract and signed the required documents. The following day, the LACOMS Program Manager and Sentinel met to discuss training needs, equipment requirements, and program guidelines.

A training session was held on October 2, 2013, at Sentinel monitoring center for Department members involved with the Inmate Worker Program. Department personnel received password authorization and access to Sentinel's monitoring system, known as Sen Trak, a web-based application that allows agency personnel online access to real time offender data.

In the next several weeks, Sentinel is scheduled to replace the two-piece monitor currently utilized in the contract with the Los Angeles County Probation Department to a one-piece unit. Once the replacement has begun, the Department will begin auditing Sentinel's performance and compliance with the new contract.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

LEROY D. BACA



County of Los Angeles

Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Hark, California 91754–2169



LEROY D. BACA, SHERIFF

November 12, 2013

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- On October 23, 2013, Sentinel representatives transitioned all two-piece monitoring devices utilized by station inmate workers to a single-unit electronic monitoring device as required by the new contract. There are currently 141 inmate workers being monitored at 22 patrol stations.
- As of October 31, 2013, the LACOMS is actively monitoring 28 female inmates and 4 male inmates at licensed community treatment centers where they will serve the reminder of their sentence, while being electronically monitored with a Global Positioning System (GPS).
- Los Angeles County Sheriff's Department (Department) members who were trained and received password authorization to Sentinel's secure web-based monitoring system, known as "Sen Trak," began to audit in real time offender GPS data for all inmate participants.
- Department members have conducted on site visits to all locations to ensure compliance with LACOMS contract guidelines.

 The "Sen Trak" system displays the most recent monitoring information of a selected individual. The color coded data display allows at a glance understanding of curfew, equipment functionality, and zone conditions. The following alerts were received: low battery alerts and diminished satellite coverage at some of the patrol stations. No issues have been reported involving zone violations, equipment tampers, or absconders.

- 2 -

LOW BATTERY ALERTS

All GPS devices utilized in an active notification format must be recharged daily to ensure proper operation. We have found that the low battery alerts being generated were being caused by insufficient battery recharge periods. With the support from the supervising deputies, inmate workers charge the devices as needed, thus the number of these alerts has greatly decreased.

DIMINISHED SATELLITE COVERAGE

The patrol stations were designed with formidable outer and inner construction due to the nature of their use; we have seen instances of units not reporting in as required. With the concrete and reinforced design of these facilities, obtaining cellular service and/or GPS acquisition inside of them can be challenging.

To overcome this situation, all of the GPS devices being utilized for this program are equipped with Advanced Forward Link Trilateration (AFLT) technology. This feature allows for the device to report its location via true cellular tower triangulation if satellite coverage is less than optimal. This is accomplished through the device updating its location based on triangulation off of any cellular towers in the vicinity. Therefore, if an instance occurs where the device cannot report its coordinates through standard GPS coverage creating a late to test alert, the AFLT feature will provide the information through this assisted capability.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely.

LEROY D. BACA



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Park, California 91754–2169



December 6, 2013

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 5 female inmates and 4 male inmates at the following treatment centers utilizing Global Positioning System (GPS) technology: Tarzana Treatment Center, Behavioral Health Services Pacifica Health, Chapman House and the Hollywood Veterans of America.
- There are currently 138 inmate workers being monitored at 22 patrol stations.
- The cost to the Los Angeles County Sheriff's Department (Department) for GPS monitoring for the month of October was \$16,176.03.
- To ensure Sentinel is meeting the terms of the contract, Department members review client activity and/or violation information in real time by logging into Sentinel's web-based monitoring system, "Sen Trak," on a daily basis. Personnel also review daily status reports that are generated thru "Sentrak" for all participants. The daily status reports include participant's name, curfew schedule, case manager comments, references to any alerts, and equipment

description. Since the inception of the contract there have been no unauthorized device removals or absconders.

- Department members have conducted on site visits to all locations to ensure Compliance with the LACOMS contract guidelines.
- Sentinel is creating a monthly statistical report which will capture event data for your review. The report will include the number of alerts subdivided by the number and percentage of each alert type for your review.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

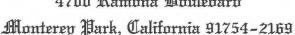
Sincerely,

LEROY D. BACA



LEROY D. BACA, SHERIFF

County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard





January 10, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 136 inmate workers assigned to 23 patrol stations and 6 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology.
- Due to the remodeling of some of the patrol stations, event activity on the
 monitoring system has been greater than expected. This is largely due to poor
 cell coverage in the interior of the buildings and inmate sleeping quarters that do
 not have window access. If the device cannot communicate with the software
 system due to lack of cellular signal reception, the software generates a "Late to
 Test" signal even though the inmate is within the perimeters of the station zones.
 No transmission issues with GPS/RF have been reported at the treatment
 service center locations.
- We continue to receive "Low Battery" alerts; however, we have found that they
 merely serve as a warning that the device needs to be charged. Sentinel
 personnel contacts the station jailers and the treatment service center
 representatives to ensure the devices are immediately charged. In addition,

Sentinel personnel send e-mail alerts to the LACOMS program management team. No alerts were received for unauthorized device removals, "cut and run" or absconders.

- Sentinel conducted site visits and submitted the attached report with their observations and recommendations (Attachment A). Sentinel has recommended the installation of basic telephone lines, which will allow for placement of RF units in proximity to the workers' sleeping quarters, which will significantly reduce unnecessary alerts for the stations that have fair to poor cellular coverage. As a security precaution, these new phone lines can be provided, at no cost to the Los Angeles County Sheriff's Department (Department), with restricted line access so that they cannot call any number except for our dedicated 800 toll-free line.
- During the month of December, Department personnel assigned to the LACOMS program conducted a review of all LACOMS participants on a weekly basis utilizing Sentinel's web-based monitoring system "Sentrak." Out of approximately 584 audits, 32 low battery alerts and 8 tamper alerts were seen during the viewing sessions. It was discovered that the tamper alerts were the results of the ankle monitor being removed by the station jailer prior to the inmate returning to the Inmate Reception Center (IRC) for release or for disciplinary issues. The multiple low battery alerts were due to the station inmate worker/treatment service center inmates not charging the battery for at least 90 minutes per day. LACOMS personnel telephoned the station jailers and the treatment service center representatives to ascertain if they were contacted by Sentinel regarding the alerts. All calls for tamper issues were received; however, five low battery alerts were not received according to the audit that was conducted.
- Sentinel reviewed our audit findings and advised the Department that the station jailers and treatment service center representatives were not notified regarding the low battery events for one of the following reasons: the battery was placed on charge mode within minutes of the low battery alert and the monitoring report contained old information that failed to purge from the system at the time we were logged into "Sentrak." In order to address the data analysis issues, Sentinel created an application that allows LACOMS personnel to read comments inputted by their technicians, which will assist our personnel with the interpretation of the data.
- Sentinel created a monthly statistical report which captured event data for your review (refer to Attachment B for additional information).
- The cost to the Department for GPS monitoring for the month of November was \$15,907.08.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

LEROY D. BACA



Attachment A Los Angeles Sheriff's Department Trustee Tracking Program

As part of the on-going operation of this program, site visits were conducted by Sentinel personnel in order to determine supplemental methods of ensuring monitoring of the trustees at the substations across the County. After visiting each station, the following observations were made and a recommended resolution is included.

Altadena Station - Average Client Count: 4

Cell Coverage: Good

<u>Berthing Situation:</u> Inmates sleep in the dorm room with no access to windows. There is currently one cell unit being tested now which was placed in the Jailer's office.

Recommendation: Set up Cell Home Units for each inmate and place them in the dorm rooms instead of having them in Jailer's office. This will reduce the amount of Leaves and Enters generated by the unit. This will also eliminate zone notification caused by drift occurring due to poor GPS signal while inside dorm room. Create a 500 meter inclusion zone to ensure notification is received if Inmate were to leave. This enhancement allows the department to utilize both GPS and RF technology to achieve redundancy within their program.

Avalon/Catalina Island Station - Average Client Count: 1

Cell Coverage: Good

<u>Berthing Situation:</u> Inmates sleep in the dorm room with no access to windows. A home unit was not placed in this facility for testing.

<u>Recommendation:</u> The jailer's office and the dorm room are adjacent to each other. Placing a Cell HMU in the dorm room or the Jailer's office would reduce drift during the morning hours when inmate is sleeping in the dorm room. Create a 500 meter inclusion zone to ensure notification is received if Inmate were to leave.

Carson Sheriff Station - Average Client Count: 8

Cell Coverage: Good

Berthing Situation: Dorm rooms are located 15-20 feet from Jailer's office. The dorm rooms do not have access to windows which impacts GPS point reception. This causes issues with GPS Drift.



<u>Recommendation:</u> Set up Cell Home Units for each inmate and place them in the dorm rooms. This will reduce the possibility of Leaves and Enters being generated by the unit. This will also eliminate zone notification signals caused by GPS point drift occurring due to poor GPS signal reception while inside dorm room. Create a 500 meter inclusion zone to ensure notification is received if Inmate were to leave.

City of Industry Sheriff Station - Average Client Count: 8

Cell Coverage: Good

Berthing Situation: Inmates sleep in the dorm room, which has no access to windows. GPS coverage is poor during the night while the inmate is sleeping causing issues with GPS point drift. One home unit has been placed here for testing and is working well. Inmate activity shows as home from 2100 - 0700 the following day.

<u>Recommendation:</u> Set up Home Units for each inmate and place them in the dorm rooms. This will reduce the possibility of Leaves and Enters being generated by the unit. This will also eliminate zone notifications caused by drift occurring due to poor GPS signal while inside dorm room. Create a 500 meter inclusion zone to ensure notification is received if Inmate were to leave.

Compton Sheriff Station - Average Client Count: 8

Cell Coverage: Good

<u>Berthing Situation</u>: Inmates are housed in Carson, but work in Compton and are transported between each site daily. The same dorm considerations that apply to Carson should apply to this population.

<u>Recommendation:</u> Each inmate should be provided a cell HMU. This would provide data while the inmate is in the Carson station of the leaves and enters from the dorm room. An inclusion zone has been created for the Compton Station so we know when a person leaves and returns from this facility. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while in the facility.

Crescenta Valley Sheriff Station - Average Client Count: 3

Cell Coverage: Poor

<u>Berthing Situation:</u> Inmates sleep in dorm rooms that are below ground (basement). This creates an issue with cell coverage any time the inmate enters the dorm room. The Jailer's office is not within close proximity to the berthing area, which makes the home unit ineffective from that location. A cell unit will not work in the basement because of cell coverage issues.



<u>Recommendations</u>: In order for a unit to work properly in this substation, multiple monitored landlines must be delivered to the jail in order for a <u>land line home unit</u> to be installed in the actual dorm room. This will allow us to monitor the inmate while in the dorm room. GPS is still an effective solution when the inmate is on the main floor of the substation.

East LA Sheriff Station - Average Client Count: 10

Cell Coverage: Fair

<u>Berthing Situation:</u> Dorm rooms are 50 to 75 feet from Jailer's office. Jailer has agreed to have home units installed in the dorm rooms. Cell coverage should not be an issue; a Cell HMU will work well in this substation.

<u>Recommendation:</u> Install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while inside the facility.

Lakewood Sheriff Station - Average Client Count: 10

Cell Coverage: Good

<u>Berthing Situation</u>: Dorm rooms are 30 - 40 feet from Jailer's office. Jailer has agreed to have home units installed in the dorm rooms. Cell coverage should not be an issue; a Cell HMU has worked well in this substation. A Cell HMU was installed in the dorm room and the drift issue was no longer an issue when used in conjunction with GPS.

<u>Recommendation:</u> Install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while inside the facility.

Lancaster Sheriff Station - Average Client Count: 10

Cell Coverage: Poor

<u>Berthing Situation:</u> Inmates sleep on main floor, but cell coverage is an issue. This causes multiple TM LTT issues as well as GPS point drift.

<u>Recommendations</u>: In order for a unit to work properly in this substation, multiple monitored landlines must be delivered to the jail in order for a <u>land line home unit</u> to be installed in the actual dorm room. This will allow us to monitor the inmate while in the dorm room. GPS is still an effective solution when the inmate is on the main floor of the substation.



Lennox Sheriff Station-Average Client Count: 12

Cell Coverage: Fair

<u>Berthing Situation:</u> Dorm rooms are separated from the Jailer's office by a concrete wall. Jailer was going to ask about allowing us to set up a cell unit for testing. We have not been approved to place a cell unit in the dorm rooms. Cell coverage should not be an issue; a Cell HMU will work well in this substation.

<u>Recommendation:</u> Test a Cell HMU in the dorm room for a period of one week. Once it is confirmed that the unit will work we should proceed to install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while inside the facility.

Lomita Sheriff Station - Average Client Count: 5

Cell Coverage: Good

<u>Berthing Situation:</u> The dorm is located in the west section of the station about 15 feet from the Jailer's office. A request was made to have a Cell unit tested in this location, but permission was never granted. Cell coverage should not be an issue here. The GPS units in this location have severe drift because of the location of the station.

<u>Recommendation:</u> Test a Cell HMU in the dorm room for a period of one week. Once it is confirmed that the unit will work we should proceed to install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while in the facility.

Lost Hills Sheriff Station - Average Client Count: 6

Cell Coverage: Good

<u>Berthing Situation:</u> The dorm is located towards the front of the jail, but has minimal access to windows or a clear view of the sky. This causes issues with drift and loss of GPS coverage, especially in the morning hours. However, cell coverage should not be an issue here.

<u>Recommendation:</u> Test a Cell HMU in the dorm room for a period of one week. Once it is confirmed that the unit will work, we should proceed to install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room and eliminate drift while the inmates are sleeping in the dorms. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while inside the facility.



Marina Del Rey Sheriff Station - Average Client Count: 4

Cell Coverage: Good

<u>Berthing Situation:</u> The dorm is located in the center of the jail with no access to windows. This causes severe issues with point drift and loss of GPS, especially in the morning hours. Cell coverage is good here and AFLT is used during the night when GPS is unavailable. We are also having significant issues with inmates not charging their GPS devices properly.

<u>Recommendation:</u> Test a Cell HMU in the dorm room for a period of one week. Once it is confirmed that the unit will work, we should proceed to install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while inside the dorm room and eliminate drift while the inmates are sleeping in the dorms. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while inside the facility.

Norwalk Sheriff Station: 8

Cell Coverage: Good

Berthing Situation: The dorm is located in the center of the jail with no access to windows. This causes severe issues with drift and loss of GPS, especially in the morning hours. Cell coverage is good here and AFLT is used during the night when GPS is unavailable.

<u>Recommendation:</u> Test a Cell HMU in the dorm room for a period of one week. Once it is confirmed that the unit will work, we should proceed to install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room and eliminate drift while the inmates are sleeping in the dorms. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while in the facility.

Palmdale Sheriff Station - Average Client Count: 6

Cell Coverage: Poor

<u>Berthing Situation:</u> Inmates are not allowed outside for any part of the day. GPS reception is exceptionally poor here, as is cell coverage.

<u>Recommendations</u>: In order for a unit to work properly in this substation, multiple monitored landlines must be delivered to the jail in order for a <u>land line home unit</u> to be installed in the actual dorm room. This will allow us to monitor the inmate while in the dorm room.



Pico Rivera Sheriff Station - Average Client Count: 6

Cell Coverage: Good

<u>Berthing Situation:</u> Inmates sleep in jail cells at this station and do not have access to charging ports in their cells. They use a portable charger to charge their device. The Jailer's office is in the middle of the station and is too far from the cells to place a cell unit there.

<u>Recommendation:</u> Continue using portable chargers and ensure that the inmates are keeping their devices charged at all times. This substation does not lend itself to a home cell unit. The only way to add a cell HMU in this substation is to keep it in the hall where the power outlets are, but security for the device would have to be addressed with station personnel.

San Dimas Sheriff Station - Average Client Count: 6

Cell Coverage: Good

<u>Berthing Situation:</u> Dorm room is located in the center of the jail and a home unit has been tested and is currently working at this station. Cell coverage is good, therefore having a Cell HMU will work well in this station.

<u>Recommendation:</u> Install a cell unit in the dorm for the inmates. This will allow us to monitor the inmate while in the dorm room. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while in the facility.

Santa Clarita Sheriff Station - Average Client Count: 8

Cell Coverage: Fair

<u>Berthing Situation</u>: Dorm room is located in the center of the jail and GPS availability is very limited here because of the location of the dorm rooms. Point drift is a significant issue because of the lack of proper GPS triangulation.

<u>Recommendation:</u> Test a Cell HMU in the dorm room for a period of one week. Once it is confirmed that the unit will work, we should proceed to install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room and eliminate point drift while the inmates are sleeping in the dorms. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while in the facility.

Temple Sheriff Station - Average Client Count: 8

Cell Coverage: Good

<u>Berthing Situation:</u> Dorm room is located on the East Side of the station and has some access to windows. GPS signal is not always available because the windows are very small and do not



allow for GPS triangulation. A cell unit was tested in the dorm room and worked well. There are some issues with inmates not charging their devices.

<u>Recommendation:</u> Install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room and eliminate drift while the inmates are sleeping in the dorms. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while in the facility.

Walnut Sheriff Station - Average Client Count: 7

Cell Coverage: Fair

<u>Berthing Situation:</u> A Cell HMU has been tested in this sheriff station. It is located in the living quarters area and works as designed. The unit tracks the inmate while in the living quarters area and in the dorm room successfully.

<u>Recommendation:</u> Install a Cell HMU for each inmate. This will allow us to monitor the inmates while in the dorm room. Also, the inclusion zone should be expanded to 500 meters to prevent erroneous reporting due to GPS drift.

West Hollywood Sheriff Station - Average Client Count: 7

Cell Coverage: Good

<u>Berthing Situation:</u> GPS drift is an issue at this station because of the location of the dorm room. Point drift is creating multiple leave and enter issues because of the "HOME" Inclusion Zone created for this substation. A Cell HMU has not been tested in this sheriff station.

<u>Recommendation:</u> Test a Cell HMU in the dorm room for a period of one week. Once it is confirmed that the unit will work, we should proceed to install a cell unit in this dorm for the inmates. This will allow us to monitor the inmate while in the dorm room and eliminate drift while the inmates are sleeping in the dorms. The inclusion zone should be increased to 500 meters to reduce the possibility of erroneous leaves due to drift while in the facility.

End of Attachment

| | LOS ANG | SELES COL | INTY OFFEN | DER MONITO | LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM | A1 | Attachement B |
|---|---------------|---------------|----------------------------|------------------------------|---|---------------------------------|---------------|
| | | MONTHLY | Y AUDIT | FORM | | | |
| MONTH / YEAR: DEC 1:33. | 2013 | | | | | | |
| | | | | | | | |
| TOTAL MONITORS REVIEWED: | 584 | | | | | | |
| | | | | | | | |
| TYPE OF ALERTS SEEN, STATION WORKERS | WORKERS | | | TYPEOF | TYPE OF ALERIS SEEN: CBAC TREATMENT GENTERS/GTU | | S/CLO |
| | | | | | | | |
| O. Street | 28 | | | LOW BETTERS. | | 4 | |
| | 0 | | | | | | |
| | 0 | | | sampec bloc | | 0 | |
| THE PERSON NAMED IN | 4 | | | Section - SON | in Legislating | 1 | |
| Low battery alerts- no call back from Sentinel | from Sentine | _ | | Low batte | Low battery alert- no call back from Sentinel | k from Sentinel | |
| | | | | | | | |
| Smiith, Djuan #3454969 (Carson Station- 12/18/1 | Station- 12/ | 18/13) | | Nicholas, | Nicholas, Nancy #3017785 (Chapman House | 1 | 12/18/13) |
| Dunzweiler, Alfred #3603048 (West Hollywood- 12/18/13) | est Hollywo | od-12/18/1 | 3) | | | | |
| Hammonds, Joshua #3642285 (West Hollywood- | Vest Hollywo | ood- 12/19/13 | (2) | | | | |
| Ontiveros, Randy #3592673 (Crescenta Valley - 12/04/13) | scenta Valle | y - 12/04/13 | | | | | |
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| Monitored 584 inmate workers during the month | during the m | | of Dec. re: any changes in | s in alerts, proper charging | er charging of ankle r | of ankle monitors, tampering of | of |
| equipment and/or no signal being received by tranmitter unit. | ng received k | y tranmitte | r unit. | | | | |
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| | | | | | | | |
| COMMENTS: The tamper alerts shown above are the results of the ankle monitors being removed | shown above | are the res | ults of the anklo | e monitors being | the results of the ankle monitors being removed by the jailer at the station prior to | er at the station prio | or to |
| The multiple low battery alerts are due to the inmates not fully charging the monitors. | are due to th | ne inmates r | ot fully chargin | g the monitors. | | | |
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COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY – DOWNEY, CALIFORNIA 90242 (562) 940-2501



January 29, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, CA 90012

Dear Supervisors:

LOS ANGELES COUNTY PROBATION DEPARTMENT SECOND 30-DAY REPORT ON SENTINEL CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

SUBJECT:

At the September 10, 2013 Board meeting, the Chief Probation Officer was asked to report back every 30 days on contract compliance and program updates for the Los Angeles County Electronic Monitoring Program (EM) as provided by Sentinel Offender Services, LLC (Sentinel). This is the second review. The current status of the program is summarized below.

During the week of January 6, 2014, the Pretrial Services Division (PTS) of the Los Angeles County Probation Department conducted a complete review of all active cases. The review was conducted on-site at the Contractor's offices. There were 94 active cases at the time. A standard review tool which covered 18 review categories was used. The Department will proceed with a formal Contract Discrepancy Report within the next 30 days.

The results of the review fall into five areas.

ACTIVE CASES:

The count of actual cases was 94. This is lower than the count of 104 cases that Sentinel had in the system. We will clarify this with Sentinel through the formal Contract Discrepancy Report that will be completed prior to the next review.

EQUIPMENT FUNCTIONALITY:

There were six (6) instances where delays in replacing faulty equipment were noted. These cases will be cited in the formal Contract Discrepancy Report.

PARTICIPANT COMPLAINTS:

From January 10, 2014, through January 18, 2014, PTS conducted telephone interviews with participants. Seventy participants were reached for a 74% sampling. Of the 70, 59 had no complaints. Eleven reported relatively minor complaints such as discomfort with the strap on the unit. All eleven reported that Sentinel had fixed the issue in a timely manner.

PHONE CONTACT:

Of the 94 total participants, the review found that 70 participants (74%) were in compliance. Seven (7) completed the program during the review period and no attempt to contact was made. The review showed 17 compliance concerns. Of the 17 compliance concerns, nine (9) cases were participants not complying to program scheduling protocols; and eight (8) cases requiring further investigation to determine if the compliance issue is due to Sentinel's mishandling of the cases. Cases where Sentinel is found to be negligent will be addressed in the formal Contract Discrepancy Report.

FUTURE REVIEW PLAN:

The Department plans to incorporate the information above in a formal Contract Discrepancy Report. The Department will be meeting with Sentinel within the next 10 days in order to inform them of the need for explanation and corrective action and to serve Sentinel with the contract discrepancy document. Your Board will be updated as to this process in the next monthly report.

Each Supervisor January 29, 2014 Page 3 of 3

If you require additional information, please contact Deputy Chief Reaver Bingham, at (562) 940-2513.

Sincerely, flry & Lowers BB

VERRY E. POWERS Chief Probation Officer

JEP:REB:ed

c: William T Fujioka, Chief Executive Officer Sachi A. Hamai, Executive Officer, Board of Supervisors Brence Culp, Chief Deputy, Chief Executive Office John Krattli, County Counsel Georgia Mattera, Public Safety Cluster, CEO Justice Deputies



County of Los Angeles Sheriff's Department Headquarters



4700 Ramona Boulevard Monterey Park, California 91754-2169

February 6, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 139 inmate workers assigned to 23 patrol stations (Stations) and 10 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology.
- To address the challenge of monitoring Station workers, Sentinel initially recommended the installation of basic telephone lines in order to place RF units at the Stations to improve monitoring conditions. However, since the last report back, Sentinel has purchased commercial cellular booster/repeaters for installation, at no cost to the Los Angeles County Sheriff's Department (Department), in lieu of installing basic telephone lines.

By placing the cellular booster/repeater in an optimal location inside each of the Stations, the transmission capability of the GPS device will be enhanced, providing a more robust service. Sentinel will be responsible for the installation and acquisition costs of these devices and will begin on-site testing at a designated Station upon approval. The units are certified by the Federal Communications Commission and require no connection to the existing internal

infrastructure, except for a connection to an AC wall outlet. An external antenna will be installed on the exterior of each station building.

The device being proposed for testing is the DB Pro™ In-Building Wireless Smart Technology II™ Cellular Booster. This device will enhance the cellular performance of the devices in challenged Station environments. Additional service features of this device include:

- Supports multiple cellular devices
- Improves cellular coverage for data transmission
- o Can extend coverage up to 4,000 square feet
- o Extends cellular device battery life
- Better surrounding cellular signal coverage reduces cellular devices from unnecessarily depleting the internal battery

The concept of adding this technology to the Stations' structures is being reviewed by the Department's Facilities Planning, Communications and Fleet Management, and Data System Bureaus' personnel to ensure compatibility and security issues are addressed prior to the installation of the equipment.

- In order to improve data sharing between Sentinel and the Department, a
 Department "Outlook" e-mail address was created. Sentinel continues to notify
 Station and treatment service center personnel directly for all alerts. Additionally,
 they now send alerts directly to an e-mail address group where the alerts receive
 a secondary review by Department LACOMS personnel.
- During January, Department personnel assigned to the LACOMS program conducted random audits of 35 LACOMS participants utilizing Sentinel's webbased monitoring system "Sentrak." There were 18 low battery alerts, 14 tamper alerts, and 1 late to test alert. The audit revealed a significant improvement in the amount of low battery alerts received. The tamper alerts were the results of the ankle monitor being removed by the Station jailer prior to the inmate returning to the Department's Inmate Reception Center for release or for disciplinary issues. The late to test alert was due to a broken charger port on one of the devices. The equipment was repaired in a timely manner and GPS connection was re-established. Sentinel contacted the Station jailers and the treatment service center representatives notifying them of all alerts received. Additionally, Department LACOMS personnel received e-mail notifications from Sentinel documenting the monitoring activity.
- The cost to the Department for GPS monitoring for December was \$16,347.54.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT



Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Park, California 91754–2169

County of Los Angeles



JOHN L. SCOTT, SHERIFF

March 10, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

The LACOMS is currently monitoring 146 inmate workers assigned to 23 patrol stations (Stations) and 8 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency technology.

To address the challenge of monitoring Station workers at facilities with poor cellular coverage, Sentinel has installed commercial cellular booster/repeaters at Lancaster, Palmdale, Santa Clarita Valley and Crescenta Valley Stations. The Stations' data transmissions will be closely monitored over the next few weeks to ascertain if the cellular boosters improve cellular coverage. If the transmission capability of the GPS device is enhanced, Sentinel will install the cellular/booster/repeaters at East Los Angeles, South Los Angeles and Walnut Stations which have been deemed to have "fair" cellular coverage by Sentinel.

During the month of February, personnel assigned to the LACOMS program conducted random audits of 37 LACOMS participants utilizing Sentinel's web-based monitoring system "Sentrak." There were 25 low battery alerts and 17 tamper alerts. The tamper alerts were the result of the ankle monitor being removed by the Station jailer prior to

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the inmate returning to the Inmate Reception Center for release or for disciplinary issues. Sentinel contacted the Station jailers and the treatment service center representatives notifying them of all alerts received.

The cost to the Department for GPS monitoring for the month of January was \$16,103.16.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Hark, California 91754–2169



April 8, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

The LACOMS is currently monitoring 139 inmate workers assigned to 23 patrol stations and 8 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology. The program continues to operate successfully with Sentinel technicians providing daily installation services.

During the month of February, Sentinel completed the installation of four commercial grade cell boosters/repeaters at the following locations: Lancaster, Palmdale, Santa Clarita Valley, and Crescenta Valley Sheriff's Stations (Stations). These installations were completed at no cost to the Los Angeles County Sheriff's Department (Department). Each of these Stations now have enhanced cell signal capability streaming from the inmate worker's GPS unit. Sentinel monitored the activity from the installation at the four Stations and observed a 10 to 15 percent improvement in signal quality overall. Given these four Stations were the most challenged, based on their remote location and the physical layout of the buildings, only a moderate increased rate of signal strength was expected. During the month of April, Sentinel will install the cellular booster/repeaters at East Los Angeles, South Los Angeles, and Walnut Sheriff's



County of Los Angeles

Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Park, California 91754–2169



May 8, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 141 inmate workers assigned to 23 patrol stations and 15 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology. The program continues to operate successfully with Sentinel technicians providing daily installation services.
- During the month of April, Sentinel completed a second installation phase of commercial grade cell boosters/repeaters at the following locations: Walnut, East Los Angeles, and South Los Angeles Sheriff's Stations (Stations). Based on the results of the first set of cellular booster/repeaters installed during the month of March, which resulted in a 10 to 15 percent improvement in signal quality overall, it is expected that a substantial increase in cellular coverage will also be recognized at these Stations. The installations were completed at no cost to the Los Angeles County Sheriff's Department (Department).

- During the month of April, personnel assigned to the LACOMS program conducted random audits of 18 LACOMS participants utilizing Sentinel's web-based monitoring system "Sentrak." The monitored reviews showed no low battery alerts. We have received feedback from the Stations' jail personnel that the low battery alerts have diminished due to improved charging practices, as well as the use of the portable battery packs provided by Sentinel. The tamper alerts received were the result of the ankle monitor being removed by the Station jailer prior to the inmate returning to the Department's Inmate Reception Center for release or for disciplinary issues. No alerts were received due to unauthorized device removals. Sentinel contacted the Stations' jailers and the treatment service center representatives to notify them of all alerts received.
- The cost to the Department for GPS monitoring for the month of March was \$16,900.20.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT SHERIFF Stations, which have been deemed to have "fair" cellular coverage by Sentinel. It is anticipated that a significant increase in cellular coverage will be realized.

Sentinel has also provided external battery packs to each of the Stations that have received the cellular booster/repeater equipment. The battery packs will be beneficial for Stations where the inmate workers are limited to a power outlet and/or inside a concrete and steel facility. The external battery pack will also help extend the battery life of the GPS unit.

Sentinel has monthly meetings with LACOMS personnel and responds quickly to all oral and written communications. Sentinel provided, at no cost to the Department, four new Samsung Android phones to be utilized by the Department's Community Transition Unit compliance team to help facilitate these communications.

During the month of February, personnel assigned to the LACOMS program conducted random audits of 37 LACOMS participants utilizing Sentinel's web-based monitoring system "Sentrak." There were 25 low battery alerts and 17 tamper alerts. The tamper alerts were the results of the ankle monitor being removed by the Station jailer prior to the inmate returning to the Department's Inmate Reception Center (IRC) for release or for disciplinary issues. Sentinel contacted the station jailers and the treatment service center representatives notifying them of all alerts received.

The cost to the Department for GPS monitoring for the month of February was \$17,807.94. Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard

Monterey Park, California 91754-2169



June 10, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 141 inmate workers assigned to 23 patrol stations (Stations) and 34 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology. The program continues to operate successfully with Sentinel technicians providing daily installation services.
- The commercial grade cell boosters/repeaters that were installed at seven Stations continue to show improved reception. The improved service reduces the numbers of alerts generated due to poor cellular connection.
- During the month of May, personnel assigned to the LACOMS program conducted random audits of 47 LACOMS participants utilizing Sentinel's web-based monitoring system "Sentrak." The audit conducted by Los Angeles County Sheriff's Department (Department) personnel showed 10 low battery alerts and 20 tamper alerts. Sentinel notified the Station jailers and the treatment service center representatives for all alerts received. The tamper alerts were a result of

the ankle monitor being removed by the Station jailer prior to the inmate returning to the Department's Inmate Reception Center for release or for disciplinary issues.

- One individual absconded and was reported from the New Direction for Veteran's Treatment Center. The participant intentionally removed the GPS device and left the location. Sentinel made notification to the Department via an email alert; however, Sentinel failed to verbally contact the Department or the site supervisor. The participant returned to the facility approximately four hours later and was subsequently removed from the LACOMS program and remanded to custody without incident.
- As a result of the above incident, the Department's Community Transition Unit (CTU) supervision team reviewed all notification procedures and alert protocols with Sentinel. In addition, Sentinel was provided with a phone response notification hierarchy by the CTU that will be utilized to notify the Department immediately due to unauthorized entry into an exclusion zone, curfew violations, equipment removal, or unauthorized absence from an inclusion zone for all treatment center participants. The CTU and Sentinel had previously agreed that in addition to the verbal notifications required by the contract, email and text message alerts would also be sent to a designated CTU supervisor.
- The notification process for the patrol Stations will remain the same, which is to provide immediate verbal notification to the Station watch commander for the above noted alerts.
- The cost to the Department for GPS monitoring for the month of April was \$17,734.26.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Park, California 91754–2169



July 8, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 141 inmate workers assigned to 23 patrol stations and 40 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology. Sentinel continues to provide comprehensive services, which meet the terms of the LACOMS contract.
- Meetings are held on a weekly basis with Sentinel representatives to review program goals, and to ensure the LACOMS program is meeting the Los Angeles County Sheriff's Department's (Department) objectives.
- During the month of June, personnel assigned to the LACOMS program
 conducted random audits of LACOMS participants utilizing Sentinel's web-based
 monitoring system "Sentrak." The audit showed compliance with the notification
 matrix as established by the contract for all alerts received. Daily activity reports
 created in "Sentrak" are also reviewed by LACOMS personnel. These reports

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provide a chronological list of all alerts and non-compliant activity for each participant.

- During the month of July, Sentinel and Department members will conduct site visits at all treatment service center locations. Sentinel will provide training as needed to on-site directors to confirm their understanding of the equipment requirements and the alert notification process.
- The cost to the Department for GPS monitoring for the month of May was \$19,501.09.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, Population Management Bureau, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT SHERIFF



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Hark, California 91754–2169



JOHN L. SCOTT, SHERIFF

August 11, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 141 inmate workers assigned to 23 patrol stations and 40 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology.
- During the month of July, Los Angeles County Sheriff's Department (Department)
 personnel assigned to the LACOMS program conducted random audits of
 LACOMS participants utilizing Sentinel's web-based monitoring system
 "Sentrak." The audit conducted by Department personnel showed compliance
 with the notification matrix as established by the contract for all alerts received.
- Since the last report back dated July 8, 2014, there have been two program
 absconds. Sentinel notified our Department on both events in a timely manner,
 meeting the terms of the contract. However, out of an abundance of caution,
 Sentinel will now make immediate verbal notifications to LACOMS personnel for
 all equipment related service calls that raise suspicion about equipment that may
 have been compromised by the participant.

- On July 2, 2014, a female inmate cut and removed her ankle monitor, and walked away from a rehabilitation center. On July 24, 2014, she was rearrested by the Department's Major Crimes Bureau and booked at the Department's Century Regional Detention Facility. She has been additionally charged with Escape by Persons in Alternative Custody Program, 4532(a)1 PC.
- On August 1, 2014, a female inmate cut and removed her ankle monitor, and walked away from a rehabilitation center. The Department's Compliance Team responded to the treatment facility and conducted a thorough search of the surrounding area, however, the inmate was not located. A "WANT" has been issued for her arrest, and the Department's Major Crimes Bureau has been notified.
- The cost to the Department for GPS monitoring for the month of June was \$18,593.35.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Park, California 91754-2169



October 10, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS program is currently monitoring 140 inmate workers assigned to 23 patrol stations and 37 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency technology.
- Sentinel upgraded the monitor bands to the new fiber optic bands for all treatment service program participants and will complete the band exchange for the station inmate worker program on October 15, 2014.
- The Contracts Compliance Unit is holding an annual contract compliance review with Sentinel on October 16, 2014, to review contract guidelines and ensure contract compliance. A comprehensive contract audit report will be forwarded to the Board upon completion.
- Three of the five treatment program absconders have been returned to custody and per Penal Code Section 4532 charged with escape. The Los Angeles County Sheriff's Department's (Department) Major Crimes Bureau is actively investigating all leads in an effort to find the two remaining absconders.

- Since the last report back there have been no new absconds. Sentinel has
 responded to minor program violations, tamper alerts, low battery alerts, and
 non-compliance issues in a timely manner.
- The cost to the Department for GPS monitoring for the month of September was \$15,867.

Sincerely,

JOHN L. SCOTT



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Park, California 91754–2169



JOHN L. SCOTT, SHERIFF

November 12, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS program is currently monitoring 145 inmate workers assigned to 23 patrol stations, and 56 inmates assigned to treatment service centers utilizing Global Positioning System and Radio Frequency technology.
- The Contracts Compliance Unit held a contract review with Sentinel on October 16, 2014. The audit found Sentinel in compliance with all terms of the contract. A comprehensive contract audit report will be forwarded to the Board upon completion.
- Sentinel has provided an on-site program manager to assist with monitoring issues and to provide daily support for our program needs.
- Sentinel is in the process of deploying cellular area confinement units to all treatment service centers. The units will provide an added security measure by providing a secondary alert if the inmate participant leaves the established boundaries.

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• Due to recent program absconds, Sentinel received two contract discrepancy reports which outlined issues with services rendered. Sentinel provided corrective action reports in a timely manner, which the Los Angeles County (County) Sheriff's Department (Department) found acceptable. There have been no absconds since the last report back. The Department's Major Crimes Bureau is actively investigating all leads in an effort to find the two remaining absconders that were discussed in the report back to the Board dated September 15, 2014.

- 2 -

 On November 4, 2014, the LACOMS project manager met with members of the County's Probation Department to discuss electronic monitoring performance issues and solutions. Both parties agreed to continue meeting on a regular basis to share technology trends and applications.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT SHERIFF



County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Bark, California 91754–2169



April 14, 2015

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County (County) Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS program is currently monitoring 103 inmate workers assigned to 23 patrol stations and 37 inmates assigned to treatment service centers utilizing Global Positioning System and Radio Frequency technology.
- Additional treatment service centers were added to the program in various locations throughout the County, bringing the total to 24 vetted facilities.
- On March 11, 2015, a female who was incarcerated for taking a vehicle without the owner's consent, walked away from an alcohol treatment center. Both Sentinel and the Los Angeles County Sheriff's Department (Department) were immediately notified. The Department's Major Crimes Bureau is actively investigating all leads in an effort to return her and two other previous outstanding program absconders to custody.

Sincerely,

JIM McDONNELL



County of Los Angeles

Sheriff's Bepartment Headquarters 4700 Ramona Boulevard Monterev Hark, California 91754–2169



May 21, 2015

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County (County) Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS program is currently monitoring 103 inmate workers assigned to 23 Los Angeles County Sheriff's Department (Department) patrol stations and 37 inmates assigned to treatment service centers, by utilizing Global Positioning System and Radio Frequency technology.
- The Community Transition Unit (CTU) has added two additional treatment service centers to the program in locations throughout the County, bringing the total to 26 vetted facilities.
- On April 19, 2015, a low-risk male who was incarcerated for taking a vehicle without the owner's consent, walked away from a treatment center. Sentinel immediately contacted the Department, as well as personnel at the treatment center. Deputies searched the surrounding area for the inmate, while treatment center personnel searched the facility. During the facility search, treatment center personnel confirmed the abscond when they found the discarded electronic monitor, which had been worn by the inmate concealed in his bedroom dresser drawer. On April 26, 2015, the absconded inmate was arrested by the Pasadena Police Department for possession

-2-

of cocaine and methamphetamine, and was transferred to the Department's Inmate Reception Center (IRC). In addition to the new charges against him, he will complete the remainder of his original sentence in custody and will receive no credit earnings for enrollment in the program. A report documenting the incident was written and the case was assigned to the Department's Major Crimes Bureau for investigation.

- On April 26, 2015, a low-risk female inmate who was incarcerated for possession of methamphetamine for sales, walked away from a treatment center. The inmate managed to cut the ankle monitor off and fled from the location without being detected by treatment center personnel. Sentinel immediately alerted the Department, as well as personnel from the treatment center regarding a monitor strap tamper. The Department's Major Crimes Bureau is actively investigating all leads in an effort to return her to custody.
- Since the inception of the program, there have been 322 inmate participants. Of those 322, there have been ten absconds (3%) with four inmates currently outstanding.
- Sentinel has been in compliance with all terms and performance standards of the contract agreement.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JJM McDONNELL

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OFFICE OF THE SHERIFF



COUNTY OF LOS ANGELES HALL OF JUSTICE



JIM McDonnell, Sheriff

July 23, 2015

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County (County) Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS program is currently monitoring 94 inmate workers assigned to 23 Los Angeles County Sheriff's Department (Department) patrol stations and 40 inmates assigned to treatment service centers, by utilizing Global Positioning System (GPS) and Radio Frequency Technology.
- During the month of June, Sentinel introduced Omnilink Systems, Incorporated's OM400 one-piece GPS cellular ankle monitoring bracelet with two-way communication (OM400). Department personnel tested the device with a controlled population at selected treatment centers and found the device contained many features that were beneficial to the goals and objectives of our electronic monitoring program. The OM400 meets all terms of the LACOMS contract and provides enhanced features such as location accuracy of collected GPS points, while mitigating GPS drift alerts. It also provides Sentinel and Department personnel with the ability to issue a summons or notice to the participant using a vibrate mode or audible tone when the equipment needs to be charged. Based on the results of the field test, the Department upgraded to the OM400 for all treatment service

211 WEST TEMPLE STREET, LOS ANGELES, CALIFORNIA 90012

participants and anticipate completing the transition for the inmates assigned to Department patrol stations by July 24, 2015.

- On June 12, 2015, Department personnel located and returned a female inmate to custody who absconded from a treatment center on April 27, 2015. In addition to being charged with escape, she will complete the remainder of her original sentence in custody and will receive no credit earnings for enrollment in the program.
- On June 15, 2015, a low-risk female who was incarcerated for taking a vehicle without the owner's consent, walked away from a treatment center. Prior to the abscond, Sentinel notified treatment facility personnel of her low battery status. Staff at the treatment center informed Sentinel the inmate was in a group meeting and stated they would have her charge the device when the meeting ended. The inmate left the facility during the first meeting break, and due to the low battery status, no GPS location alert was generated. This prevented Sentinel from tracking the inmate after she left the facility. Sentinel and personnel from the treatment center made immediate notification to the Department regarding her abscond. Despite an active search of the immediate area, Department personnel were unable to locate the inmate. A report documenting the incident was written, and the case was assigned to the Department's Major Crimes Bureau for investigation.
- On June 26, 2015, a medium-risk female inmate who was incarcerated for possession of methamphetamine, absconded from the facility while on an unauthorized pass. Sentinel personnel notified the treatment center, as well as the Department, that the inmate had a low battery prior to her departure from the facility. Both Sentinel and the treatment center staff advised the inmate to charge her device several times prior to her abscond. She acknowledged the instruction by staff, but never completed the process of charging her device. This appears to indicate her intention to abscond was planned in advance and not a spontaneous act. Department personnel immediately responded to the treatment center to collect evidence, interview witnesses, and document the incident. They also contacted the local police department and provided them with pertinent information regarding the incident. The Department's Major Crimes Bureau was assigned the case for further investigation.
- There are a total of five female inmates who remain on abscond status. The
 Department's Major Crimes Bureau is actively investigating all leads in an effort to
 return them to custody.

Sincerely,

JIM McDONNELL

OFFICE OF THE SHERIFF



COUNTY OF LOS ANGELES HATE OF JUSTICE



JIM McDonnell, Sheriff

August 14, 2015

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT'S 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County (County) Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS program is currently monitoring 92 inmate workers assigned to 23 Los Angeles County Sheriff's Department (Department) patrol stations and 40 inmates assigned to treatment service centers, by utilizing Global Positioning System (GPS) and Radio Frequency Technology.
- During the month of July 2015, Sentinel completed the installation of Omnilink Systems, Incorporated's OM400 one-piece GPS cellular ankle monitoring bracelet for all participants. The upgraded equipment is receiving favorable reviews from program managers and the jail management teams.
- There have been no absconds from treatment service centers since the last report back. The Department's Major Crimes Bureau is actively investigating all leads in an effort to return the five outstanding program absconders to custody.

211 West Temple Street, Los Angeles, California 90012

Sincerely,

JIM McDONNELL





COUNTY OF LOS ANGELES HALLOF JUSTICE



JIM McDonnell, Sheriff

September 15, 2015

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013, Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County (County) Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS program is currently monitoring 81 inmate workers assigned to 23 Los Angeles County Sheriff's Department (Department) patrol stations and 44 inmates assigned to treatment service centers, by utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology.
- There have been no absconds from treatment service centers since the last report back. The Department's Major Crimes Bureau is actively investigating all leads in an effort to return the three outstanding program absconders to custody.
- On August 11, 2015, a female who absconded from a treatment center on August 1, 2014, was returned to custody. In addition to being charged with escape, she will complete the remainder of her original sentence in custody and will receive no credit earnings for enrollment in the program.

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Sentinel continues to provide quality customer service and has been responsive to our program needs. There have been no service related issues since our last report. Therefore, the Department will begin reporting back to the Board on a quarterly basis, unless otherwise directed by the Board. In the event of a noteworthy incident, the Department will immediately notify the Board.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JIM McDONNELL





COUNTY OF LOS ANGELES HATE OF JUSTICE



JIM McDonnell, Sheriff

April 12, 2016

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT QUARTERLY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

This correspondence is in response to the Board's September 10, 2013, request to provide contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The September 15, 2015, report back letter specified that the report backs would be quarterly (January, April, July, and October). The status of the program is outlined below:

- Since the last report of January 12, 2016, the Los Angeles County Sheriff's
 Department (Department) has placed a total of 62 inmates into community based
 treatment service centers and has positioned 104 inmates at patrol stations as
 inmate workers, utilizing Global Positioning System (GPS) and Radio Frequency
 (RF) technology provided in accordance with the terms of the LACOMS contract.
- The LACOMS program is currently monitoring 64 treatment service center participants and 88 inmate workers assigned to the Department's patrol stations.
- On February 25, 2016, the Contract Compliance Unit (Unit) conducted an audit of the LACOMS contract to confirm compliance with the terms of the contract. It was determined that Sentinel was providing services as required and carried out their responsibilities in compliance with all terms and conditions of the contract.

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During the last three months there have been no new program absconds. The
program has a total of three outstanding female inmates on abscond status. The
Department's Major Crimes Bureau is actively investigating all leads in an effort to
return the absconders to custody.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JÌT.H.ICDONNELL